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Joan Marsh
Director
AT&T Federal Government Affairs

Suite 1000
1120 20th St. NW
Washington, DC 20036
202 457-3120
FAX 202 457-3110

June 28, 1999

RECEIVED

JUN 28 1999

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 Twelfth Street, SW, Room TWB-204
Washington, DC 20554

Re: Notice of Written Ex Parte
Second Application of BellSouth Corporation, BellSouth
Telecommunications, Inc., and BellSouth Long Distance, Inc., for Provision
of In-Region, InterLATA Services in Louisiana, CC Docket No. 98-121

Dear Ms. Salas:

This is to inform you that AT&T has made a written ex parte to John Stanley, an attorney with the Commission's Common Carrier Bureau. That ex parte consists of a copy of Bell South's Maintenance and Repair reports for the months of January-March 1999, as submitted to the GPSC on June 7, 1999 and a copy of Bell South's SQM's as reported in Louisiana, version dated 02/12/99.

Two copies of this Notice are being submitted to the Secretary of the FCC in accordance with Section 1.1206 of the Commission's rules.

Sincerely,

cc: J. Stanley
E. Einhorn
C. Pabo
D. Shiman

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Joan Marsh
Director
AT&T Federal Government Affairs

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OFFICE OF THE SECRETARY

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1120 20th St. NW
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June 28, 1999

Mr. John Stanley
Common Carrier Bureau
Federal Communications Commission
445 Twelfth Street, SW, Room 5-C124
Washington, DC 20554

Dear Mr. Stanley:

Per your request, enclosed please find a copy of Bell South's Maintenance and Repair reports for the months of January-March 1999, as submitted to the GPSC on June 7, 1999, and a copy of Bell South's SQM's as reported in Louisiana, version dated 02/12/99.

Sincerely,

A handwritten signature in black ink, consisting of a stylized 'J' followed by a horizontal line.

Enclosure

Fred McCallum Jr.
General Counsel - Georgia

BellSouth Telecommunications, Inc.
Legal Department
Suite 376
125 Perimeter Center West
Atlanta, Georgia 30346
Telephone: 770-391-2416
Facsimile: 770-391-2812

June 7, 1999

Ms. Helen O'Leary
Executive Secretary
Georgia Public Service Commission
47 Trinity Avenue, S.W.
Room 520
Atlanta, GA 30334

RECEIVED
JUN 28 1999
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: Performance Measurements for Telecommunications Interconnection,
Unbundling and Resale; Docket No. 7892-U

Dear Ms. O'Leary:

Enclosed are revised Maintenance and Repair reports for the months of January-March, 1999. BellSouth discovered an error in the LMOS Host System that resulted in troubles that should have been counted as BellSouth troubles being counted as CLEC troubles. The adjustments to the reported results are minor. The categories that have been changed are bolded in the filing.

Sincerely,



Fred McCallum Jr.

Enclosures

cc: Parties of Record

165310

GEORGIA

REVISED

SQM MAINTENANCE

REPORTS

JANUARY – MARCH, 1999

Customer Trouble Report Rate
Missed Repair Appointments
Out of Service > 24 Hours
% Repeat Trouble Within 30 Days
Maintenance Average Duration

JANUARY, 1999

Maintenance & Repair

REPORT: MISSED REPAIR APPOINTMENTS ²
REPORT PERIOD: 01/01/1999 - 01/31/1999

| | DISPATCH (%) | NO DISPATCH (%) | TOTAL (%) |
|-----------------------------------|--------------|-----------------|-----------|
| CLEC 1 ³ | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.00% | 0.00% |
| - RESALE RESIDENCE | 13.75% | 4.56% | 10.76% |
| - RESALE BUSINESS | 26.72% | 15.93% | 22.01% |
| - RESALE DESIGN | 0.00% | 0.00% | 0.00% |
| - UNE DESIGN | 16.98% | 10.47% | 14.69% |
| - UNE NON-DESIGN | 0.00% | 63.64% | 63.64% |
| - UNE LOOPS WITH LNP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.00% | 0.00% |
| - RESALE RESIDENCE | 12.03% | 4.18% | 9.25% |
| - RESALE BUSINESS | 22.41% | 11.76% | 17.43% |
| - RESALE DESIGN | 0.00% | 0.00% | 0.00% |
| - UNE DESIGN | 18.93% | 10.69% | 16.52% |
| - UNE NON-DESIGN | 0.00% | 53.49% | 53.49% |
| - UNE LOOPS WITH LNP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.00% | 0.00% |
| - RETAIL RESIDENCE | 17.18% | 7.99% | 12.97% |
| - RETAIL BUSINESS | 25.09% | 13.84% | 20.28% |
| - RETAIL DESIGN | 4.48% | 1.76% | 3.03% |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 3.45% | 0.55% | 0.65% |
| - RETAIL RESIDENCE | 14.50% | 7.40% | 11.22% |
| - RETAIL BUSINESS | 19.08% | 12.08% | 16.12% |
| - RETAIL DESIGN | 3.53% | 1.25% | 2.29% |

Note 1: Maintenance data for UNE Loop and LNP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (LNP).

Note 2: % Missed includes those caused by the CLEC and/or the end user.

Note 3: CLEC 1 Information will be populated & distributed on an individual CLEC basis.

Maintenance & Repair

REPORT: CUSTOMER TROUBLE REPORT RATE
REPORT PERIOD: 01/01/1999 - 01/31/1999

| | DISPATCH (%) | NO DISPATCH (%) | TOTAL (%) |
|-----------------------------------|--------------|-----------------|-----------|
| CLEC 1² | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.59% | 0.60% |
| - RESALE RESIDENCE | 1.88% | 0.91% | 2.79% |
| - RESALE BUSINESS | 0.83% | 0.64% | 1.47% |
| - RESALE DESIGN | 0.36% | 0.21% | 0.57% |
| - UNE DESIGN | 1.69% | 0.91% | 2.61% |
| - UNE NON-DESIGN | 0.00% | 0.07% | 0.07% |
| - UNE LOOPS WITH LNP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.21% | 0.22% |
| - RESALE RESIDENCE | 1.88% | 1.03% | 2.91% |
| - RESALE BUSINESS | 0.79% | 0.69% | 1.49% |
| - RESALE DESIGN | 0.28% | 0.31% | 0.59% |
| - UNE DESIGN | 1.44% | 0.59% | 2.03% |
| - UNE NON-DESIGN | 0.00% | 0.04% | 0.04% |
| - UNE LOOPS WITH LNP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.01% | 0.15% | 0.16% |
| - RETAIL RESIDENCE | 1.74% | 1.47% | 3.22% |
| - RETAIL BUSINESS | 0.90% | 0.67% | 1.57% |
| - RETAIL DESIGN | 0.41% | 0.47% | 0.89% |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.01% | 0.16% | 0.16% |
| - RETAIL RESIDENCE | 1.84% | 1.58% | 3.42% |
| - RETAIL BUSINESS | 1.00% | 0.73% | 1.73% |
| - RETAIL DESIGN | 0.46% | 0.54% | 1.00% |

Note 1: Maintenance data for UNE Loop and LNP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (LNP) respectively.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Maintenance & Repair

REPORT: MAINTENANCE AVERAGE DURATION
REPORT PERIOD: 01/01/1999 - 01/31/1999

| | DISPATCH (HRS) | NO DISPATCH (HRS) | TOTAL (HRS) |
|-----------------------------------|----------------|-------------------|-------------|
| CLEC 1 | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 2.98 | 0.32 | 0.34 |
| - RESALE RESIDENCE | 28.73 | 6.25 | 21.40 |
| - RESALE BUSINESS | 15.42 | 8.09 | 12.22 |
| - RESALE DESIGN | 5.15 | 4.22 | 4.81 |
| - UNE DESIGN | 16.18 | 10.01 | 14.02 |
| - UNE NON-DESIGN | 0.00 | 90.88 | 90.88 |
| - UNE LOOPS WITH LNP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 3.38 | 0.35 | 0.39 |
| - RESALE RESIDENCE | 33.32 | 8.66 | 24.59 |
| - RESALE BUSINESS | 17.29 | 9.70 | 13.74 |
| - RESALE DESIGN | 5.79 | 3.22 | 4.45 |
| - UNE DESIGN | 17.18 | 10.28 | 15.16 |
| - UNE NON-DESIGN | 0.00 | 44.92 | 44.92 |
| - UNE LOOPS WITH LNP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 2.37 | 0.67 | 0.79 |
| - RETAIL RESIDENCE | 27.22 | 13.02 | 20.73 |
| - RETAIL BUSINESS | 15.12 | 7.81 | 11.99 |
| - RETAIL DESIGN | 6.87 | 3.41 | 5.03 |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 5.48 | 1.11 | 1.26 |
| - RETAIL RESIDENCE | 31.68 | 13.57 | 23.31 |
| - RETAIL BUSINESS | 16.72 | 8.68 | 13.33 |
| - RETAIL DESIGN | 6.61 | 3.03 | 4.67 |

Note 1: Maintenance data for UNE Loop and LNP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (LNP) respectively.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Maintenance & Repair

REPORT: PERCENT REPEAT TROUBLES WITHIN 30 DAYS
REPORT PERIOD: 01/01/1999 - 01/31/1999

| | DISPATCH (%) | NO DISPATCH (%) | TOTAL (%) |
|-----------------------------------|--------------|-----------------|-----------|
| CLEC 1² | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.00% | 0.00% |
| - RESALE RESIDENCE | 24.33% | 11.54% | 20.17% |
| - RESALE BUSINESS | 14.66% | 19.63% | 16.83% |
| - RESALE DESIGN | 5.88% | 10.00% | 7.41% |
| - UNE DESIGN | 10.69% | 8.14% | 9.80% |
| - UNE NON-DESIGN | 0.00% | 9.09% | 9.09% |
| - UNE LOOPS WITH LNP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 4.81% | 4.76% |
| - RESALE RESIDENCE | 20.73% | 15.37% | 18.84% |
| - RESALE BUSINESS | 16.26% | 14.08% | 15.24% |
| - RESALE DESIGN | 16.09% | 8.42% | 12.09% |
| - UNE DESIGN | 8.36% | 9.54% | 8.71% |
| - UNE NON-DESIGN | 0.00% | 4.65% | 4.65% |
| - UNE LOOPS WITH LNP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 59.09% | 60.93% | 60.80% |
| - RETAIL RESIDENCE | 21.31% | 14.48% | 18.18% |
| - RETAIL BUSINESS | 17.28% | 13.79% | 15.78% |
| - RETAIL DESIGN | 18.22% | 15.92% | 17.00% |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 55.17% | 58.75% | 58.63% |
| - RETAIL RESIDENCE | 21.48% | 14.90% | 18.44% |
| - RETAIL BUSINESS | 16.66% | 13.13% | 15.17% |
| - RETAIL DESIGN | 15.61% | 14.79% | 15.17% |

Note 1: Maintenance data for UNE Loop and LNP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (LNP) respectively.

Note 2: CLEC 1 Information will be populated & distributed on an individual CLEC basis.

Maintenance & Repair

REPORT: OUT OF SERVICE OVER 24 HOURS
REPORT PERIOD: 01/01/1999 - 01/31/1999

| | DISPATCH (%) | NO DISPATCH (%) | TOTAL (%) |
|-----------------------------------|--------------|-----------------|-----------|
| CLEC 1 | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.00% | 0.00% |
| - RESALE RESIDENCE | 41.87% | 20.37% | 38.97% |
| - RESALE BUSINESS | 10.36% | 13.25% | 11.23% |
| - RESALE DESIGN | 0.00% | 0.00% | 0.00% |
| - UNE DESIGN | 16.98% | 10.47% | 14.69% |
| - UNE NON-DESIGN | 0.00% | 50.00% | 50.00% |
| - UNE LOOPS WITH LNP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.00% | 0.00% |
| - RESALE RESIDENCE | 48.53% | 20.97% | 43.32% |
| - RESALE BUSINESS | 15.91% | 18.67% | 16.91% |
| - RESALE DESIGN | 0.00% | 0.00% | 0.00% |
| - UNE DESIGN | 18.93% | 10.69% | 16.52% |
| - UNE NON-DESIGN | 0.00% | 45.00% | 45.00% |
| - UNE LOOPS WITH LNP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.00% | 0.00% |
| - RETAIL RESIDENCE | 37.84% | 15.55% | 29.38% |
| - RETAIL BUSINESS | 13.81% | 10.14% | 12.74% |
| - RETAIL DESIGN | 4.48% | 1.76% | 3.03% |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 3.45% | 0.55% | 0.65% |
| - RETAIL RESIDENCE | 39.35% | 17.89% | 31.18% |
| - RETAIL BUSINESS | 15.14% | 11.08% | 13.93% |
| - RETAIL DESIGN | 3.53% | 1.25% | 2.29% |

Note 1: Maintenance data for UNE Loop and LNP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (LNP) respectively.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

FEBRUARY, 1999

Maintenance & Repair

REPORT: MISSED REPAIR APPOINTMENTS ²
REPORT PERIOD: 02/01/1999 - 02/28/1999

| | DISPATCH (%) | NO DISPATCH (%) | TOTAL (%) |
|----------------------------------|--------------|-----------------|-----------|
| CLEC 1 ³ | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.00% | 0.00% |
| - RESALE RESIDENCE | 15.27% | 8.29% | 13.48% |
| - RESALE BUSINESS | 29.13% | 15.23% | 23.01% |
| - RESALE DESIGN | 11.11% | 8.33% | 9.52% |
| - UNE DESIGN | 17.14% | 11.96% | 15.56% |
| - UNE NON-DESIGN | 0.00% | 40.00% | 40.00% |
| - UNE LOOPS WITH NP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.40% | 0.39% |
| - RESALE RESIDENCE | 11.09% | 5.66% | 9.48% |
| - RESALE BUSINESS | 18.11% | 11.26% | 15.08% |
| - RESALE DESIGN | 1.23% | 3.16% | 2.27% |
| - UNE DESIGN | 20.63% | 10.22% | 17.06% |
| - UNE NON-DESIGN | 33.33% | 47.27% | 45.90% |
| - UNE LOOPS WITH NP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 8.70% | 0.51% | 0.96% |
| - RETAIL RESIDENCE | 18.19% | 9.27% | 14.21% |
| - RETAIL BUSINESS | 25.67% | 15.03% | 21.13% |
| - RETAIL DESIGN | 3.38% | 1.77% | 2.53% |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 7.69% | 0.17% | 0.39% |
| - RETAIL RESIDENCE | 13.48% | 5.55% | 9.88% |
| - RETAIL BUSINESS | 18.36% | 10.69% | 15.10% |
| - RETAIL DESIGN | 2.73% | 1.15% | 1.87% |

Note 1: Maintenance data for UNE Loop and NP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (NP) respectively. Number Portability: Interim Number Portability (INP) or Long Term Number Portability (LPN) where appropriate.

Note 2: % Missed includes those caused by the CLEC and/or the end user.

Note 3: CLEC 1 Information will be populated & distributed on an individual CLEC basis.

Maintenance & Repair

REPORT: CUSTOMER TROUBLE REPORT RATE
REPORT PERIOD: 02/01/1999 - 02/28/1999

| | DISPATCH (%) | NO DISPATCH (%) | TOTAL (%) |
|----------------------------------|--------------|-----------------|-----------|
| CLEC 1 | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.02% | 0.27% | 0.29% |
| - RESALE RESIDENCE | 2.35% | 0.81% | 3.16% |
| - RESALE BUSINESS | 0.73% | 0.58% | 1.31% |
| - RESALE DESIGN | 0.18% | 0.24% | 0.42% |
| - UNE DESIGN | 2.01% | 0.88% | 2.89% |
| - UNE NON-DESIGN | 0.00% | 0.03% | 0.03% |
| - UNE LOOPS WITH NP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.18% | 0.19% |
| - RESALE RESIDENCE | 2.03% | 0.86% | 2.89% |
| - RESALE BUSINESS | 0.72% | 0.57% | 1.30% |
| - RESALE DESIGN | 0.25% | 0.30% | 0.55% |
| - UNE DESIGN | 1.40% | 0.73% | 2.13% |
| - UNE NON-DESIGN | 0.01% | 0.05% | 0.05% |
| - UNE LOOPS WITH NP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.01% | 0.18% | 0.19% |
| - RETAIL RESIDENCE | 1.76% | 1.42% | 3.18% |
| - RETAIL BUSINESS | 0.90% | 0.67% | 1.57% |
| - RETAIL DESIGN | 0.38% | 0.43% | 0.82% |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.16% | 0.16% |
| - RETAIL RESIDENCE | 1.56% | 1.30% | 2.85% |
| - RETAIL BUSINESS | 0.88% | 0.65% | 1.54% |
| - RETAIL DESIGN | 0.40% | 0.48% | 0.88% |

Note 1: Maintenance data for UNE Loop and NP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (NP) respectively. Number Portability: Interim Number Portability (INP) or Long Term Number Portability (LNP) where appropriate.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Maintenance & Repair

REPORT: MAINTENANCE AVERAGE DURATION
REPORT PERIOD: 02/01/1999 - 02/28/1999

| | DISPATCH (HRS) | NO DISPATCH (HRS) | TOTAL (HRS) |
|----------------------------------|----------------|-------------------|-------------|
| CLEC 1 | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 2.92 | 0.30 | 0.45 |
| - RESALE RESIDENCE | 29.72 | 9.53 | 24.54 |
| - RESALE BUSINESS | 14.97 | 7.35 | 11.61 |
| - RESALE DESIGN | 11.12 | 3.79 | 6.93 |
| - UNE DESIGN | 15.83 | 10.82 | 14.31 |
| - UNE NON-DESIGN | 0.00 | 19.03 | 19.03 |
| - UNE LOOPS WITH NP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 2.92 | 0.73 | 0.78 |
| - RESALE RESIDENCE | 28.46 | 9.42 | 22.79 |
| - RESALE BUSINESS | 15.72 | 7.67 | 12.16 |
| - RESALE DESIGN | 6.19 | 3.58 | 4.78 |
| - UNE DESIGN | 16.53 | 10.79 | 14.56 |
| - UNE NON-DESIGN | 14.32 | 28.12 | 26.77 |
| - UNE LOOPS WITH NP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 7.25 | 1.02 | 1.36 |
| - RETAIL RESIDENCE | 28.91 | 13.93 | 22.26 |
| - RETAIL BUSINESS | 14.84 | 8.55 | 12.16 |
| - RETAIL DESIGN | 6.15 | 3.55 | 4.78 |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 7.33 | 0.69 | 0.88 |
| - RETAIL RESIDENCE | 28.84 | 11.77 | 21.09 |
| - RETAIL BUSINESS | 15.11 | 7.61 | 11.93 |
| - RETAIL DESIGN | 5.97 | 2.94 | 4.32 |

Note 1: Maintenance data for UNE Loop and NP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (NP) respectively. Number Portability: Interim Number Portability (INP) or Long Term Number Portability (LNP) where appropriate.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Maintenance & Repair

REPORT: PERCENT REPEAT TROUBLES WITHIN 30 DAYS
REPORT PERIOD: 02/01/1999 - 02/28/1999

| | DISPATCH (%) | NO DISPATCH (%) | TOTAL (%) |
|----------------------------------|--------------|-----------------|-----------|
| CLEC 1² | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 33.33% | 0.97% | 2.75% |
| - RESALE RESIDENCE | 25.58% | 18.66% | 23.80% |
| - RESALE BUSINESS | 20.71% | 17.28% | 19.20% |
| - RESALE DESIGN | 22.22% | 0.00% | 9.52% |
| - UNE DESIGN | 16.67% | 7.61% | 13.91% |
| - UNE NON-DESIGN | 0.00% | 0.00% | 0.00% |
| - UNE LOOPS WITH NP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 33.33% | 0.40% | 1.16% |
| - RESALE RESIDENCE | 19.80% | 16.85% | 18.92% |
| - RESALE BUSINESS | 18.74% | 15.85% | 17.46% |
| - RESALE DESIGN | 16.05% | 12.63% | 14.20% |
| - UNE DESIGN | 12.27% | 6.93% | 10.44% |
| - UNE NON-DESIGN | 0.00% | 7.27% | 6.56% |
| - UNE LOOPS WITH NP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 60.87% | 56.23% | 56.49% |
| - RETAIL RESIDENCE | 22.39% | 15.50% | 19.32% |
| - RETAIL BUSINESS | 18.56% | 14.51% | 16.84% |
| - RETAIL DESIGN | 18.57% | 17.56% | 18.03% |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 48.08% | 64.72% | 64.24% |
| - RETAIL RESIDENCE | 21.77% | 15.67% | 19.00% |
| - RETAIL BUSINESS | 17.21% | 13.93% | 15.82% |
| - RETAIL DESIGN | 16.12% | 15.45% | 15.76% |

Note 1: Maintenance data for UNE Loop and NP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (NP) respectively. Number Portability: Interim Number Portability (INP) or Long Term Number Portability (LNP) where appropriate.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Maintenance & Repair

REPORT: OUT OF SERVICE OVER 24 HOURS

REPORT PERIOD: 02/01/1999 - 02/28/1999

| | DISPATCH (%) | NO DISPATCH (%) | TOTAL (%) |
|----------------------------------|--------------|-----------------|-----------|
| CLEC 1 | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.00% | 0.00% |
| - RESALE RESIDENCE | 47.72% | 22.97% | 44.37% |
| - RESALE BUSINESS | 12.50% | 7.79% | 10.97% |
| - RESALE DESIGN | 11.11% | 8.33% | 9.52% |
| - UNE DESIGN | 17.14% | 11.96% | 15.56% |
| - UNE NON-DESIGN | 0.00% | 0.00% | 0.00% |
| - UNE LOOPS WITH NP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.40% | 0.39% |
| - RESALE RESIDENCE | 40.64% | 19.27% | 37.46% |
| - RESALE BUSINESS | 11.33% | 5.40% | 9.36% |
| - RESALE DESIGN | 1.23% | 3.16% | 2.27% |
| - UNE DESIGN | 20.63% | 10.22% | 17.06% |
| - UNE NON-DESIGN | 0.00% | 26.67% | 25.00% |
| - UNE LOOPS WITH NP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 8.70% | 0.51% | 0.96% |
| - RETAIL RESIDENCE | 41.73% | 18.84% | 33.48% |
| - RETAIL BUSINESS | 13.06% | 8.55% | 11.71% |
| - RETAIL DESIGN | 3.38% | 1.77% | 2.53% |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 7.69% | 0.17% | 0.39% |
| - RETAIL RESIDENCE | 34.33% | 15.47% | 27.67% |
| - RETAIL BUSINESS | 12.13% | 7.49% | 10.78% |
| - RETAIL DESIGN | 2.73% | 1.15% | 1.87% |

Note 1: Maintenance data for UNE Loop and NP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (NP) respectively. Number Portability: Interim Number Portability (INP) or Long Term Number Portability (LNP) where appropriate.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

MARCH, 1999

Maintenance & Repair

REPORT: MISSED REPAIR APPOINTMENTS ²
REPORT PERIOD: 03/01/1999 - 03/31/1999

| | DISPATCH (%) | NO DISPATCH (%) | TOTAL (%) |
|----------------------------------|--------------|-----------------|-----------|
| CLEC 1 ³ | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.00% | 0.00% |
| - RESALE RESIDENCE | 13.05% | 6.86% | 11.31% |
| - RESALE BUSINESS | 25.68% | 16.50% | 20.62% |
| - RESALE DESIGN | 0.00% | 0.00% | 0.00% |
| - UNE DESIGN | 20.93% | 7.75% | 16.54% |
| - UNE NON-DESIGN | 66.67% | 60.00% | 61.54% |
| - UNE LOOPS WITH NP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.00% | 0.00% |
| - RESALE RESIDENCE | 10.49% | 5.38% | 8.94% |
| - RESALE BUSINESS | 20.66% | 13.26% | 16.86% |
| - RESALE DESIGN | 0.83% | 0.00% | 0.38% |
| - UNE DESIGN | 20.66% | 8.58% | 16.89% |
| - UNE NON-DESIGN | 50.00% | 28.57% | 30.65% |
| - UNE LOOPS WITH NP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 16.67% | 6.62% | 7.04% |
| - RETAIL RESIDENCE | 16.30% | 10.99% | 13.72% |
| - RETAIL BUSINESS | 25.47% | 20.30% | 23.12% |
| - RETAIL DESIGN | 4.94% | 2.54% | 3.72% |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 4.35% | 1.25% | 1.34% |
| - RETAIL RESIDENCE | 12.22% | 6.49% | 9.50% |
| - RETAIL BUSINESS | 18.50% | 14.05% | 16.52% |
| - RETAIL DESIGN | 2.93% | 1.25% | 1.98% |

Note 1: Maintenance data for UNE Loop and NP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (NP) respectively. Number Portability: Interim Number Portability (INP) or Long Term Number Portability (LPN) where appropriate.

Note 2: % Missed Includes those caused by the CLEC and/or the end user.

Note 3: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Maintenance & Repair

REPORT: CUSTOMER TROUBLE REPORT RATE
REPORT PERIOD: 03/01/1999 - 03/31/1999

| | DISPATCH (%) | NO DISPATCH (%) | TOTAL (%) |
|----------------------------------|--------------|-----------------|-----------|
| CLEC 1² | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.53% | 0.53% |
| - RESALE RESIDENCE | 2.56% | 1.00% | 3.56% |
| - RESALE BUSINESS | 0.79% | 0.96% | 1.75% |
| - RESALE DESIGN | 0.34% | 0.26% | 0.60% |
| - UNE DESIGN | 2.68% | 1.34% | 4.03% |
| - UNE NON-DESIGN | 0.02% | 0.06% | 0.08% |
| - UNE LOOPS WITH NP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.23% | 0.24% |
| - RESALE RESIDENCE | 2.36% | 1.03% | 3.39% |
| - RESALE BUSINESS | 0.74% | 0.78% | 1.53% |
| - RESALE DESIGN | 0.37% | 0.44% | 0.81% |
| - UNE DESIGN | 1.69% | 0.77% | 2.46% |
| - UNE NON-DESIGN | 0.01% | 0.05% | 0.06% |
| - UNE LOOPS WITH NP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.06% | 0.07% |
| - RETAIL RESIDENCE | 1.76% | 1.66% | 3.42% |
| - RETAIL BUSINESS | 0.92% | 0.76% | 1.68% |
| - RETAIL DESIGN | 0.40% | 0.41% | 0.81% |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.07% | 0.07% |
| - RETAIL RESIDENCE | 1.65% | 1.49% | 3.14% |
| - RETAIL BUSINESS | 0.96% | 0.77% | 1.73% |
| - RETAIL DESIGN | 0.43% | 0.56% | 1.00% |

Note 1: Maintenance data for UNE Loop and NP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (NP) respectively. Number Portability: Interim Number Portability (INP) or Long Term Number Portability (LNP) where appropriate.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

05/14/99

Maintenance & Repair

REPORT: MAINTENANCE AVERAGE DURATION
REPORT PERIOD: 03/01/1999 - 03/31/1999

| | DISPATCH (HRS) | NO DISPATCH (HRS) | TOTAL (HRS) |
|----------------------------------|----------------|-------------------|-------------|
| CLEC 1 | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 1.20 | 0.53 | 0.53 |
| - RESALE RESIDENCE | 24.95 | 8.74 | 20.39 |
| - RESALE BUSINESS | 13.52 | 9.91 | 11.54 |
| - RESALE DESIGN | 7.53 | 3.70 | 5.85 |
| - UNE DESIGN | 18.77 | 9.01 | 15.52 |
| - UNE NON-DESIGN | 10.68 | 20.03 | 17.87 |
| - UNE LOOPS WITH NP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 3.73 | 0.46 | 0.50 |
| - RESALE RESIDENCE | 25.82 | 9.11 | 20.73 |
| - RESALE BUSINESS | 13.85 | 8.73 | 11.22 |
| - RESALE DESIGN | 5.93 | 2.85 | 4.26 |
| - UNE DESIGN | 17.98 | 10.84 | 15.76 |
| - UNE NON-DESIGN | 10.00 | 16.13 | 15.54 |
| - UNE LOOPS WITH NP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 8.12 | 5.81 | 5.91 |
| - RETAIL RESIDENCE | 23.50 | 13.70 | 18.73 |
| - RETAIL BUSINESS | 14.14 | 10.06 | 12.29 |
| - RETAIL DESIGN | 7.05 | 3.75 | 5.37 |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 6.53 | 2.00 | 2.12 |
| - RETAIL RESIDENCE | 25.26 | 11.15 | 18.55 |
| - RETAIL BUSINESS | 13.46 | 8.20 | 11.12 |
| - RETAIL DESIGN | 6.11 | 2.94 | 4.32 |

Note 1: Maintenance data for UNE Loop and NP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (NP) respectively. Number Portability: Interim Number Portability (INP) or Long Term Number Portability (LNP) where appropriate.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Maintenance & Repair

REPORT: PERCENT REPEAT TROUBLES WITHIN 30 DAYS
REPORT PERIOD: 03/01/1999 - 03/31/1999

| | DISPATCH (%) | NO DISPATCH (%) | TOTAL (%) |
|----------------------------------|--------------|-----------------|-----------|
| CLEC 1² | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 100.00% | 3.77% | 4.23% |
| - RESALE RESIDENCE | 26.20% | 18.76% | 24.11% |
| - RESALE BUSINESS | 16.92% | 15.52% | 16.15% |
| - RESALE DESIGN | 16.67% | 42.86% | 28.13% |
| - UNE DESIGN | 20.93% | 16.28% | 19.38% |
| - UNE NON-DESIGN | 33.33% | 20.00% | 23.08% |
| - UNE LOOPS WITH NP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 25.00% | 2.33% | 2.59% |
| - RESALE RESIDENCE | 19.33% | 17.14% | 18.66% |
| - RESALE BUSINESS | 17.38% | 15.53% | 16.43% |
| - RESALE DESIGN | 49.59% | 32.64% | 40.38% |
| - UNE DESIGN | 22.24% | 20.91% | 21.82% |
| - UNE NON-DESIGN | 33.33% | 17.86% | 19.35% |
| - UNE LOOPS WITH NP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 16.67% | 23.53% | 23.24% |
| - RETAIL RESIDENCE | 21.51% | 15.45% | 18.56% |
| - RETAIL BUSINESS | 18.10% | 14.15% | 16.31% |
| - RETAIL DESIGN | 38.65% | 33.13% | 35.84% |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 30.43% | 21.43% | 21.68% |
| - RETAIL RESIDENCE | 20.73% | 15.21% | 18.11% |
| - RETAIL BUSINESS | 16.72% | 13.72% | 15.39% |
| - RETAIL DESIGN | 37.08% | 35.13% | 35.98% |

Note 1: Maintenance data for UNE Loop and NP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (NP) respectively. Number Portability: Interim Number Portability (INP) or Long Term Number Portability (LNP) where appropriate.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

Maintenance & Repair

REPORT: OUT OF SERVICE OVER 24 HOURS
REPORT PERIOD: 03/01/1999 - 03/31/1999

| | DISPATCH (%) | NO DISPATCH (%) | TOTAL (%) |
|----------------------------------|--------------|-----------------|-----------|
| CLEC 1 | | | |
| GEORGIA | | | |
| REGION | | | |
| CLEC AGGREGATE | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.00% | 0.00% |
| - RESALE RESIDENCE | 36.98% | 15.19% | 33.62% |
| - RESALE BUSINESS | 8.79% | 6.11% | 7.67% |
| - RESALE DESIGN | 0.00% | 0.00% | 0.00% |
| - UNE DESIGN | 20.93% | 7.75% | 16.54% |
| - UNE NON-DESIGN | 50.00% | 0.00% | 16.67% |
| - UNE LOOPS WITH NP ¹ | | | |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 0.00% | 0.00% | 0.00% |
| - RESALE RESIDENCE | 36.99% | 13.87% | 33.03% |
| - RESALE BUSINESS | 7.56% | 7.50% | 7.54% |
| - RESALE DESIGN | 0.83% | 0.00% | 0.38% |
| - UNE DESIGN | 20.66% | 8.58% | 16.89% |
| - UNE NON-DESIGN | 50.00% | 10.00% | 16.67% |
| - UNE LOOPS WITH NP ¹ | | | |
| BST | | | |
| GEORGIA | | | |
| - LOCAL INTERCONNECTION TRUNKS | 16.67% | 6.62% | 7.04% |
| - RETAIL RESIDENCE | 30.39% | 13.07% | 24.09% |
| - RETAIL BUSINESS | 11.82% | 11.17% | 11.63% |
| - RETAIL DESIGN | 4.94% | 2.54% | 3.72% |
| REGION | | | |
| - LOCAL INTERCONNECTION TRUNKS | 4.35% | 1.25% | 1.34% |
| - RETAIL RESIDENCE | 30.27% | 11.80% | 23.51% |
| - RETAIL BUSINESS | 10.31% | 7.60% | 9.51% |
| - RETAIL DESIGN | 2.91% | 1.25% | 1.98% |

Note 1: Maintenance data for UNE Loop and NP combinations cannot be produced because they are tracked separately, WFA (Loop) and LMOS (NP) respectively. Number Portability: Interim Number Portability (INP) or Long Term Number Portability (LNP) where appropriate.

Note 2: CLEC 1 information will be populated & distributed on an individual CLEC basis.

CERTIFICATE OF SERVICE

Docket No. 7892-U

This is to certify that I have this day served a copy of the within and foregoing, upon all known parties of record, by depositing same in the United States Mail, addressed as follows:

Mr. Jim Hurt, Director
Mr. John Mclean
Consumers' Utility Counsel
2 Martin Luther King, Jr. Drive
Plaza Level East
Atlanta, GA 30334

Mr. Charles A. Hudak
Gerry, Friend & Saponov
Three Ravinia Drive
Suite 1450
Atlanta, Georgia 30346-2131

Mr. Daniel Walsh
Assistant Attorney General
Department of Law
40 Capital Square
Atlanta, GA 30334

Peter Canfield, Esq.
Dow, Lohnes & Albertson
Suite 1600, One Ravinia Drive
Atlanta, GA 30346-2108

Mr. David I. Adelman, Esq.
Mr. C. Christopher Hagy, Esq.
Sutherland, Asbill & Brennan
999 Peachtree Street, NE
Atlanta, GA 30309-3996

Frank B. Strickland
Wilson, Strickland & Benson
One Midtown Plaza, Suite 1100
1360 Peachtree Street, NE
Atlanta, GA 30309

Mr. David M. Eppsteiner
AT&T Communications of the
Southern States, Inc.
Room 4046
1200 Peachtree Street, NE
Atlanta, GA 30309

Special Assistant Attorney General
Counsel for the Commission Advisory Staff
c/o Georgia Public Service Commission
47 Trinity Avenue, Room 520
Atlanta, Georgia 30334

Mr. William R. Atkinson
Sprint Communications Co.
3100 Cumberland Circle
Atlanta, GA 30339

Laureen McGurk Seeger
Morris, Manning & Martin
1600 Atlanta Financial Center
3343 Peachtree Road, NE
Atlanta, Georgia 30326-1044

John M. Stuckey, Jr.
Webb, Stuckey & Lindsey
The Harris Tower – Peachtree Center
233 Peachtree Street, 14th Floor
Atlanta, GA 30303

Brian Sulmonetti
MCI WorldCom
Concourse Corporate Center Six
6 Concourse Parkway, Suite 3200
Atlanta, GA 30328

James G. Harralson
BellSouth Long Distance, Inc.
32 Perimeter Center East
Atlanta, Georgia 30346

Enrico C. Soriano
Kelley, Drye & Warren, LLP
1200 19th Street, N.W.
Suite 500
Washington, DC 20036

Peyton S. Hawes, Jr.
127 Peachtree Street, NE
Suite 1100
Atlanta, GA 30303-1810

Stephen C. Schwartz
ATA Communications, LLC
1461 Hagysford Road
Norbeth, PA 19072

Allan C. Hubbard, Esq.
Access Network Services, Inc.
45025 Aviation Drive, Suite 450
Dulles, VA 20166

Martha P. McMillin, Esq.
MCI WorldCom
Concourse Corporate Center Six
6 Concourse Parkway, Suite 3200
Atlanta, GA 30328

Newton M. Galloway
Newton M. Galloway & Associates
400 First Union Bank Tower
100 South Hill Street
Griffin, Georgia 30229

Charles Gerkin
Chorey, Taylor & Feil, P.C.
Suite 1700, The Lenox Building
3399 Peachtree Road, NE
Atlanta, GA 30326

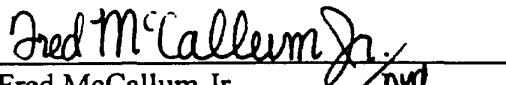
Kent Heyman, General Counsel
MGC Communications, Inc.
3301 N. Buffalo Drive
Las Vegas, NV 89129

Patrick K. Wiggins, Esq.
Wiggins & Villacorta
2145 Delta Boulevard, Suite 200
Tallahassee, FL 32303

John McLaughlin Jr.
KMC Telecom Holdings, Inc.
3025 Breckinridge Boulevard, Suite 170
Duluth, Georgia 30096

Cecil L. Davis Jr.
NEXTLINK Georgia, Inc.
4000 Highlands Parkway
Smyrna, GA 30082

This 7th day of June, 1999.


Fred McCallum Jr.

BellSouth Telecommunications, Inc.
125 Perimeter Center West, Room 376
Atlanta, Georgia 30346
(770) 391-2416
97985